Welcome

**Academic Life** – The College Deans: Dr. David Brightsman/Dr. Jarrod Erbe/Dr. Rob Balza
- Communication between home and school – FERPA
- Getting off to a strong start

**Student Success**
*Dr. Rhoda Wolle, Dean of Student Success*
- Tutoring and personalized academic support
- Finding your major
- Careers and internships
- What parents can do to support their college student

*James Flegel, Director of Cultural Diversity*

**Daily Life**
*Adam Volbrecht, Director of Residence Life*
- Let’s get practical – living on campus and learning life skills
- Christian campus culture – three-year residency requirement

*Barb Westness, Director of Student Programming and Orientation*
- Connecting commuters to campus resources
- General funds and commuter meals
- Involvement opportunities
- Financial reminders

*Karen Sitz, Director of Student Support and Disability Services*
- Disability assistance – accommodations, support plans, testing center
- Crisis management – life challenges, advice, mentoring
- Advocacy – serving/connecting students, parents, staff/faculty, and resources

**Health and Wellness** – Jackie Kacmarynski, LPC, Director of Health Services
- The Health Services commitment
- Student independence and growth
- Parental support

**Spiritual Life** – The Campus Pastors: Rev. Wayne Shevey/Rev. Greg Lyon
- Growing in grace – campus worship
- Campus Ministry Office – Bible study and service opportunities
- Pastoral counsel

**Before You Go... Important Info from Student Life** – Ryan Oertel, Vice President of Student Life
- Campus safety and security
- Commitments and beliefs

**WARRIORS TOGETHER**
- Updates on COVID-19 and WarriorsTogether
FRIDAY, AUGUST 27

Beginning at 8:00 AM......Resident Move-in (Assigned Residence Hall)
8:00 AM to 1:00 PM ......Orientation Check-in Tent and Help Center (Outdoor Basketball Court)
9:30 AM to 1:00 PM ......Complete Orientation Checklist Activities | Explore Campus Buildings (On Your Own)
11:00 AM .................. Commuter Student Check-in (Outdoor Basketball Court)
10:30 AM to 1:00 PM .... Lunch for New Students and Families (Campus Center Dining Hall)
1:15 PM to 2:45 PM ...... Faith Over Fear - Parent and Student Orientation and Welcome (Recreation Complex)
3:00 PM .................... Required Meeting for Commuter Students (Center for Arts and Performance - Raabe Theatre)
3:30 PM .................... Parent Goodbyes
4:30 PM .................... Faith Over Fear - WOW Student Program (Recreation Complex)
6:00 PM .................... Mastering Campus Dining (Campus Center - Dining Hall)
6:45 PM .................... Build Personal Connections | Explore Campus (Assigned Location)
8:15 PM .................... Required Meeting for Resident Students (Residence Hall Floors)

SATURDAY, AUGUST 28

7:30 to 8:30 AM ........... Continental Breakfast (Campus Center Dining Hall)
8:30 AM .................... Faith Over Fear - Being a Member of a Supportive Community (WOW Groups)
10:45 AM .................... Faith Over Fear - Preparing for Academic Rigors | College 101 (WOW Groups)
12:30 PM .................... Lunch for New Students (Outdoor Basketball Courts)
1:15 PM .................... Putting Your Faith Into Action - Spiritual Growth (WOW Groups)
3:00 PM to 3:15 PM ........ Faith Over Fear - WOW Student Program (WOW Groups)
3:15 PM to 4:00 PM ........ Practical Campus Tours (On Your Own)
5:00 PM .................... Dinner for New Students (Campus Center Dining Hall)
6:00 PM .................... Warriors Women's Volleyball Scrimmage (Recreation Complex)
7:30 PM .................... Welcome Party (Outdoor Basketball Court)

SUNDAY, AUGUST 29

10:00 AM .................. Opening Worship Service (Recreation Complex)
11:30 AM .................. Lunch (Campus Center Dining Hall)
12:30 PM .................. Assessment Testing (Generac Hall and Center for Arts and Performance)
1:30 PM to 3:00 PM ........ Org Smorg - Student Involvement Fair (Quad)
3:00 PM .................... Student Employee Training (Center for Arts and Performance - Schwan Concert Hall)
5:00 PM .................... Dinner (Campus Center - Dining Hall)
6:30 PM .................... Frozen Custard Social (Outdoor Basketball Court)
ON CAMPUS

The Office of Student Life works closely with Public Safety, the Campus Safety and Security Coordinator, and the Office of Residence Life to ensure a safe and secure campus environment.

• **Public Safety** (414.443.8500) is located in the lower level (P) of the Recreation Complex in the Trinity Home Group (facilities maintenance) office.

• Bryan Guhr, the **Campus Safety and Security Coordinator** (bryan.guhr@wlc.edu; 414.443.8896) is located in E203 (in the south hallway just outside the Chapel).

• **Student Safety Patrol Ambassadors** are available to walk with any student from Point A to Point B on campus; call 414.443.8500 to make arrangements.

• WLC’s **Crisis Management Team** is responsible for the college’s comprehensive Crisis Management Plan.

• A copy of WLC’s **Emergency Procedures Guide** is posted in classrooms and meeting rooms on campus.

• **Surveillance cameras** are strategically placed across campus (e.g. residence halls, Campus Center, Parking Center).

• The **Warrior Alert Emergency Notification System** (ENS) delivers emergency notices to faculty, staff, and students via text message, email, office and classroom telephones, and exterior speakers.

• Annually, WLC conducts an emergency management exercise to test emergency procedures and readiness. These exercises are normally led by local law enforcement agencies, often in conjunction with the neighboring Milwaukee Regional Medical Center.

• The college’s **lockdown procedure and campus alert information** are posted at [www.wlc.edu/alert](http://www.wlc.edu/alert).

• WLC’s **Annual Security Report and campus safety tips** are available at [www.wlc.edu/safety](http://www.wlc.edu/safety).

• **Alcohol abuse and prevention education** is provided to freshman residents and reinforced throughout a student’s time on campus.

• Education and training regarding **Title IX and harassment/discrimination** is conducted for faculty, staff, and students. Visit [www.wlc.edu/harassment](http://www.wlc.edu/harassment) to review the policy and reporting options, and/or contact Jamie Brock (jamie.valerio@mail.wlc.edu; 414.443.8762), WLC’s **Title IX Coordinator**.

IMPORTANT PHONE NUMBERS

IN AN EMERGENCY

• **Dial 911.** Confirm to the operator that **8800 West Bluemound Road, Milwaukee** is the correct address, but also provide directions to your specific location on campus.

POLICE NON-EMERGENCY NUMBERS

• Milwaukee Police District #3 non-emergency number: 414.933.4444
• Wauwatosa Police non-emergency number: 414.471.8430

LOCAL MEDICAL RESOURCES

• Froedtert Hospital: 414.805.3000
• Aurora West Allis Medical Center: 414.328.6000
• Sexual Assault Treatment Center: 414.219.5555
Health Services is prepared to serve students by providing health, wellness, and Christian counseling professionals on-site in a cost-effective and confidential environment.

PHYSICAL HEALTH AND MEDICAL APPOINTMENTS
Students are encouraged to visit Health Services for medical assistance as many common health issues can be fully addressed by our staff. Additionally, most services are offered at no cost to students!

To set up an appointment, call 414.443.8630 or email healthservices@wlc.edu.

- Flu shots
- Vaccinations*
- OTC medications
- Prescriptions
- TB testing*
- Physicals
- Travel screening
- Lab work
- Illness identification and treatment
- Existing medication/condition monitoring

*Indicates there is a likely cost to the student.

MENTAL HEALTH AND COUNSELING SERVICES
A student’s experience at Wisconsin Lutheran College can be among the most enjoyable and rewarding of their lives. We know that college life also comes with challenges. It is natural and acceptable for people to want to talk with someone about personal and/or other challenges, including but not limited to the following: boundaries, relationship difficulties, stress, anxiety, depression, substance use, eating concerns, or self-esteem issues.

WLC’s partnership with Christian Family Solutions provides an initial, short-term set of counseling sessions to undergraduate students no cost!

- Individual counseling support
- Group counseling options based on need/availability
- Connections to community-based resources for more intensive support such as psychiatric, intensive outpatient, in-patient, etc. (The individual is responsible for costs associated with these outside services.)

Appointment/Intake Request
- Student can request services by contacting the Office of Health Services or the Director of Health Services.
- Student can text WLChelp to 484848 and a link will be sent to their phone to complete an intake/request.
- Students have access to a 24/7 counseling crisis line: 1.800.438.1772, option 1.

HEALTH AND WELLNESS PROGRAMS
Workout Facilities: During specific hours, students have access to the Time of Grace Center (gym), the Fitness Center, and the Sports Performance Center, all located in the Recreation Complex (REX).

Campus Programming and Partnerships: Health Services collaborates with community partners and on-campus departments and groups to promote health and wellness through a variety of programming options.

CONTACT US
Jackie Kacmarynski
Director of Health Services
jackie.kacmarynski@wlc.edu
414.443.8549

VISIT US
Office of Health Services
529 North 89th Street
healthservices@wlc.edu
414.443.8630

WWW.WLC.EDU/HEALTH
Preparing student-athletes to thrive as servant leaders on the team, campus, and in the community while actively preparing for life after athletics.

**ACADEMICS: Collaborative Learning Community (CLC)**

**Study Table** will be offered for two hours three nights per week in the Campus Center Dining Hall.
- Freshman student-athletes are required to attend one night a week.
- Schedule: Sunday, Tuesday, and Thursday from 7:30 to 9:30 p.m.
- Student Success Center tutors will be available at CLC on Sunday nights.
- Sign-in will be required via a sheet at each table in the Campus Center; sheets will be submitted to the Athletic Director after each CLC.
- CLC is an inclusive environment; all students are welcome to attend any session.
- CLC advisors are the Dean of Academic Success, Student Success Center Team Lead, and the SAAC president.

**Enrichment opportunities ("Halftimes") will be offered during CLC in these areas:**
- Career/Major exploration (Career Development Center)
- Spiritual life (Campus Ministry)
- Healthy living (Health Services)
- Connecting on Campus (Warrior Events Board and Student Senate)
- Guest Speakers (once a semester)

**SERVICE: Student-Athlete Advisory Committee (SAAC)**

A goal of this program is to get more student-athletes volunteering and being involved in SAAC. Two volunteer projects are planned each year for all student-athletes to come together and serve: Honor Flight Welcome Home Crew and WLC’s Serving Hands, Serving Hearts day of service.

**WHY WALI?**
- At Wisconsin Lutheran College, we want our student-athletes to become strong leaders on campus by setting an example for the rest of the student body in academics and other areas of campus life.
- Through this program, student-athletes and the rest of the campus will become more connected through service and learning opportunities, creating a more united campus culture.
- Through the WALI program, the college is seeking to keep student-athletes enrolled by helping them to learn to be successful college students while helping them grow.
GET CONNECTED: YOUR STUDENT'S GUIDE TO CAMPUS INVOLVEMENT

The out-of-classroom environment plays a significant role in student development. Circumstances that occur in students’ lives outside of the classroom are seldom neutral. The social and physical environment either helps or detracts from their development. While college students mature intellectually, they also mature physically, psychologically, socially, and, above all, spiritually.

Student involvement opportunities at Wisconsin Lutheran College support the mission, vision, and values of the institution and the academic program while providing opportunities for students grow in other areas. There are a myriad of formal and informal programming opportunities for making connections in the community and learning about new topics. Programs and events are organized through campus departments, clubs and organizations, Warrior Events Board, and Student Senate. WLC enjoys a strong Christian community because students want to be involved, serve others, and make a positive impact on those around them.

In regards to involvement, WLC students can choose to participate in what interests them.

- WLC has more than 40 registered clubs and organizations to support student development based on individual interest, professional development, and service.
- Intramurals offer the opportunity for students to continue to compete in structured setting.
- Health and wellness programs encourage and support healthy behaviors that can last a lifetime.
- Lectures and workshops offered through campus departments support leadership and a greater understanding of special topics and interests.
- Service opportunities enable students to be active and supportive members in the community.
- Off-campus programs provide opportunities to participate in the greater Milwaukee community.
- Regularly scheduled Bible studies offer intentional opportunities for spiritual growth.

Students can stay up to date about campus events by checking signage around campus: TV announcement screens, bulletin boards, flyers, myWLC, and social media. The most common form of communication is WLC email; students are encouraged to check it at least once a day to learn what’s happening on campus.

CAMPUS PROGRAMMING

- **Afternoon Tea:** A monthly event hosted by faculty and staff with tea, juice, and homemade treats
- **Phat Tuesday:** A weekly club/org-sponsored study break with free food
- **Variety Show:** A campus-wide talent show for students by students held in the fall semester
- **Warrior Late Night:** Affordable evening and weekend events that are held on or off campus, usually three to four times per month
- **Winterfest:** Warriors basketball doubleheader, followed by a formal dinner and dance held off campus

SUPPORT THE WARRIORS

**Warriors Athletics:** Baseball, Basketball, Cross Country, Football, Golf, Soccer, Softball, Tennis, Track & Field, and Volleyball (wlcsports.com)

**Fine Arts:** Wisconsin Lutheran Choir, Chamber Choir, Chapel Choir, Concert Band, Jazz Band, Chamber Ensemble, Percussion Ensemble, Brass Ensemble, Flute Choir, Handbells, Theatre, Student Art Exhibitions (www.wlc.edu/arts)
As your student embarks on their college education experience here at Wisconsin Lutheran College, you, as their parent, also become a part of the WLC family. Please know that all college personnel are available as a resource to you. We look forward to serving you and your student during their time here at Wisconsin Lutheran College.

**PARENT CONTACT INFORMATION**
To ensure you are receiving important emails and mailings from WLC, please take a moment to update your contact information online at [admissions.wlc.edu/register/parent-contact-info](http://admissions.wlc.edu/register/parent-contact-info).

**KEY CAMPUS CONTACTS**
The following are key individuals you or your student may need to contact while they orient themselves to college life at WLC. A complete campus directory is available at [www.wlc.edu/directory](http://www.wlc.edu/directory).

<table>
<thead>
<tr>
<th>Role</th>
<th>Phone Number</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Athletics</td>
<td>414.443.8871</td>
<td>Skip Noon</td>
</tr>
<tr>
<td>Campus Pastor</td>
<td>414.443.8551</td>
<td>Greg Lyon</td>
</tr>
<tr>
<td>Campus Pastor</td>
<td>414.443.8723</td>
<td>Wayne Shevey</td>
</tr>
<tr>
<td>Career Services</td>
<td>414.443.8949</td>
<td>Thad Jahns</td>
</tr>
<tr>
<td>Facilities Management</td>
<td>414.443.8882</td>
<td>Dan Smith</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>414.443.8856</td>
<td>Linda Loeffel</td>
</tr>
<tr>
<td>Health Services</td>
<td>414.443.8549</td>
<td>Jackie Kacmarynski</td>
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<tr>
<td>Library</td>
<td>414.443.8864</td>
<td>Jenny Baker</td>
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<tr>
<td>Mailroom</td>
<td>414.443.8752</td>
<td>Laurie Keophipath</td>
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<tr>
<td>Public Safety Office</td>
<td>414.443.8500</td>
<td>Dan Smith</td>
</tr>
<tr>
<td>Registrar</td>
<td>414.443.8785</td>
<td>Brett Valerio</td>
</tr>
<tr>
<td>Residence Life</td>
<td>414.443.8689</td>
<td>Adam Volbrecht</td>
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<tr>
<td>Student Billing</td>
<td>414.443.8855</td>
<td>Lisa Mazurkiewicz</td>
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<tr>
<td>Student Employment</td>
<td>414.443.8861</td>
<td>Donna Stollenwerk</td>
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<tr>
<td>Student Life</td>
<td>414.443.8825</td>
<td>Ryan Oertel</td>
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<tr>
<td>Student Programming</td>
<td>414.443.8813</td>
<td>Barb Westness</td>
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<tr>
<td>Student Success Center</td>
<td>414.443.8517</td>
<td>Rhoda Wolle</td>
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<tr>
<td>Student Support</td>
<td>414.443.8797</td>
<td>Karen Sitz</td>
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<tr>
<td>Technology</td>
<td>414.443.8911</td>
<td>John Meyer</td>
</tr>
<tr>
<td>Warrior Dining</td>
<td>414.443.8827</td>
<td>Ryan Sexton</td>
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**IMPORTANT DATES**
Mark your calendars for when your student will be on break. All dates are subject to change. For up-to-date information, visit [wlc.edu/academic-calendar](http://wlc.edu/academic-calendar).

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<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>August 30, 2021</td>
<td>Fall Semester Classes Begin</td>
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<td>September 6, 2021</td>
<td>Labor Day (no classes)</td>
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<tr>
<td>October 16-19, 2021</td>
<td>Fall Break</td>
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<tr>
<td>November 25-28, 2021</td>
<td>Thanksgiving Break (begins at 3:30 p.m. November 24)</td>
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<tr>
<td>December 13-17, 2021</td>
<td>Final Assessments</td>
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<td>January 3-20, 2022</td>
<td>J Term Classes</td>
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<tr>
<td>January 24, 2022</td>
<td>Spring Semester Classes Begin</td>
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<tr>
<td>March 12-20, 2022</td>
<td>Spring Break</td>
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<tr>
<td>April 5, 2022</td>
<td>Assessment Day</td>
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<tr>
<td>April 14-18, 2022</td>
<td>Easter Break (begins at 3:30 p.m. April 13; ends at 4 p.m. April 18)</td>
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<tr>
<td>May 16-20, 2022</td>
<td>Final Exams</td>
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CONNECT WITH WLC
To learn more about campus happenings, visit the News and Events sections of our website, www.wlc.edu, and follow the college on Facebook (wisconslnlutheran), Twitter (@InsideWLC), and Instagram (@wisconslnlutheran). Visit www.wlc.edu/connect for complete listings of WLC social media accounts, livestreamed events, and more.

- Warriors Athletics schedules: wlcspors.com
- Fine Arts schedules: www.wlc.edu/arts
- Warriors Fan Shop (on-campus store and online ordering): www.wlc.edu/warriors-fan-shop/

STUDENT HANDBOOK
The student handbook is available online at www.wlc.edu/student-handbook. It covers information about campus buildings and services, campus policies, WLC’s Statement of Understanding, student records policies, academic policies, and student services.

MAIL TO STUDENTS
To send mail or care packages to resident students, address them as follows:
   Student’s Name
   8800 W Bluemound Rd # ___ (student’s mailbox number)
   Milwaukee, WI 53226
Wisconsin Lutheran College

Support Services

It is our intent at Wisconsin Lutheran College to meet the needs of the individual student. We offer support services to those facing disabilities, medical challenges, or personal/situational crisis. We support students in working to reach their educational, personal, and spiritual goals during their collegiate years.

Eligibility
Reasonable accommodations and support services are available to students with documented physical disabilities, learning disabilities, mental health, and in times of personal or situational crisis. The Support Services staff will provide individual assessments to determine eligibility and discuss appropriate services, reasonable accommodations, and individual action plans.

Services Provided
The following are examples of services and accommodations that may be suggested:

- Priority Registration
- Priority Classroom Seating
- Note-taking Assistance
- Extended Time on Exams
- Distraction-Reduced Test Area
- Tutoring
- Advisement in Problem Solving
- Advocacy with Faculty/Staff
- Advocacy with the Department of Vocational Rehabilitation
- Text Enlargement
- Resource for Textbooks – Audible/Digital Formats
- Resource for any other available support on campus

Adaptive Equipment Available
The following are examples of adaptive equipment currently in use on campus:

- Enlargement Software Programs
- 21” Screen Monitors
- CCTV
- Scanners
- Laptops for Checkout
- Software: Screen readers/Text Conversion within Support Office
- Smart Pen for training

Support Personnel and Other Campus Services

- Support Services Office Karen Sitz
- Health Services Office Jackie Kacmarynski
- Residence Life Office Adam Volbrecht
- Financial Aid Office Linda Loeffel
- Admissions Office Lucas Faust
- Student Success Center Dr. Rhoda Wolle
- Assistant Dean of Advising Paul Burmeister
- Student Programming Office Barb Westness
- Campus Ministry Office Pastors Greg Lyon and Wayne Shevey (over)
WISCONSIN LUTHERAN COLLEGE

STUDENT SUPPORT AND DISABILITY SERVICES

SUPPORT AND DISABILITY SERVICES
Serves as a Student Advocate/Life Coach
Serves as a Faculty/Staff Liaison
Serves as a Parent Liaison

Disabilities – Creates Support Plans
• Learning Challenges/Disabilities
• Physical Impairments
• Mental Health Challenges
• Medical – Chronic Conditions or Illness

Accommodations require documentation from a Doctor and/or an Educational Plan (IEP or 504).

Situational Crisis – Works with Health Services / Campus Ministry / Res Life / Families
• Death/Crisis in Family
• Trauma/Life Crisis
• Surgery/Prep and Rehab Guidance
• Sustained Illness
• Injury

Academic Counsel – Works with various Deans and the Student Success Center
• Working with Professors
• Time Management/Strategies
• Tutor Referrals

STUDENTS CONNECT WITH US VIA REFERRALS FROM:
• Parents
• Professors
• Staff
• Self-Referrals
• Spiritual Life
• Fellow Students
• Res Life Staff – Campus Network

IF YOU NEED ANYTHING...

Call the Support Office at 414.443.8797 or contact Karen Sitz, karen.sitz@wlc.edu.

If it’s important to you… it’s important to us.
The Student Success Center at Wisconsin Lutheran College strives to create a culture of achievement through the faithful stewardship of gifts within the areas of student scholarship, career readiness and professionalism, and leadership development. With a focus on personal integrity and Gospel-driven character development, the Center encourages students to reach their full potential – in college and beyond – through commitment to lifelong learning, development of God-given strengths, and continued spiritual growth.

We believe our Creator designed each of us with unique gifts: personalities, interests, abilities, and strengths. Conveniently located on the main level of the Schwan Library, the Student Success Center is here to help students to discover those gifts and develop them to their full potential.

Our academic counselors are here to ease the transition from high school to college and help your child to build a solid foundation for academic success. Our tutors provide one-on-one assistance with class assignments and papers, and our group study sessions provide the opportunity for students to master coursework in a collaborative setting. In addition, we offer workshops and coaching in the following areas:

- Personal learning style
- Time management and organizational skills
- Goal- and priority-setting skills
- Test-taking strategies
- Note-taking strategies

Our Career Development staff is equipped to assist students as they assess their unique interests and strengths, develop a comprehensive career development plan, and transition into their God-given callings. The WLC job portal and countless internship opportunities help to bridge the gap between college and career. In addition, we offer workshops and coaching in the following areas:

- Job search strategies
- Résumé writing and interview skills
- Professional branding
- Graduate school admissions
- Business etiquette and professional development
CAMPUS MINISTRY: GROWTH AND SERVICE OPPORTUNITIES

All of our worship services and ministry offerings flow from the truth of God’s Word and of Jesus as Savior of the world. The Campus Ministry Office (CMO) is led by two Campus Pastors, Greg Lyon and Wayne Shevey, with the support of a team of seminary students (vicars) and WLC student workers.

WORSHIP OPPORTUNITIES
On-campus services are led by Wisconsin Evangelical Lutheran Synod (WELS) faculty, staff, and guest pastors. Students are encouraged to find services that best fit their schedules and to make a habit of hearing God’s Word and growing in appreciation of their Savior. Most services are accompanied by traditional hymns and songs on organ or piano; contemporary offerings are interspersed throughout the year in Chapel and Sunday mornings.

In addition to our regular offerings below, special services are held for Christmas, Ash Wednesday, and Easter.

- **Daily Chapel:** Held weekdays when classes are in session.
  - Monday, Wednesday, Friday: 10:00 to 10:20 a.m.
  - Tuesday, Thursday: 11:00 to 11:20 a.m.
  - Watch online at https://livestream.com/wlc

- **Sunday Morning Worship:** Held at 9:30 a.m. and 10:45 a.m. when classes are in session.

- **Matins – Morning Meditation:** Held weekdays from 7:40 to 7:50 a.m. when classes are in session.

- **Vespers – Service of Evening Prayer:** Held Wednesdays at 7:00 p.m. and 9:25 p.m. when classes are in session.

Knowing that some students may desire worship or spiritual growth opportunities off campus, the campus pastors will offer direction upon request.

BIBLE STUDIES
Every student is invited to regular Bible Study groups that will be offered each semester. Students should watch for details in campus communications. The Campus Pastors and Vicars facilitate these offerings.

Various standalone events, like Pizza with the Pastors and Bible Breakfast, are planned to accommodate more schedules and share God’s Word in a casual atmosphere. Students should check campus communications and their campus email for dates, times, and locations.

LOCAL VOLUNTEERING
Most volunteering opportunities are coordinated by Student Programming. The CMO occasionally adds to the offerings or helps organize groups for specific requests.

*Serving Hands, Serving Hearts* is a campus-wide event held in May. WLC students and alumni give several hours of volunteer time to the community and around campus.

RETREATS
Traditionally we have offered two Bible Study retreats each year. Students enjoy outdoor recreation, group activities, and Bible study off campus.

MISSION AND SERVICE TRIPS
We encourage student participation in various mission opportunities in and around the United States when they are offered. Students partner with WELS congregations in their outreach efforts.

Service trips are traditionally available for all students who have a heart for volunteering. These trips are geared for the college student who wants to serve. Trips vary from year to year and often take place during Spring Break.

WOW 2021
WELCOME TO WARRIOR DINING!

Warrior Dining is committed to providing a high-quality and delicious dining experience to the WLC community. We emphasize fresh ingredients, scratch-cooking, and menu variety that provides popular comfort foods, healthy options, and international flavors throughout our food court.

We are also committed to meeting students’ special dietary needs. Our knowledgeable culinary team is trained to carefully prepare special meals, and our comprehensive signage program informs all our guests in regards to common allergens and other dietary concerns. We strongly encourage your student to talk with us about any special dietary needs, allergies, or restrictions. We are able to accommodate guests who follow diets including gluten free, dairy free, and nut free along with paleo, vegetarian, vegan, and more. The key is to communicate your needs. Someone from our management team will provide a tour of our facility and help guide students toward a successful and healthy dining experience.

Warrior Dining has an exciting menu planned that offers a variety of delicious, healthy options. Choose from soups, deli, grill, salads, handmade pizzas, home-style daily entree, vegetarian options, and much more! COVID-19 has changed many things, but one thing that has not changed is our commitment to providing a safe, healthy, high-quality food environment to our campus family.

Students can visit the Brewhaus in the Warrior Underground to take advantage of the Meal Equivalency Program, which allows students to use meal swipes for a variety of “grab and go” sandwiches, salads, and pizzas. New this year, we will be offering “In My Kitchen” meals. These full “heat in your room” meals can be enjoyed on your schedule with just the use of your microwave. These are a great option during busy class days, for working around athletic practices, or for other schedule conflicts that may prevent you from eating during regular dining hours.

CONTACT US
Please encourage your student to contact us with any questions, concerns, or suggestions.

- Ryan Sexton, General Manager: 414.443.8827, ryan.sexton@wlc.edu
- Deanna Gitzlaff, Operations Manager: 414.443.8676, deanna.gitzlaff@wlc.edu
- Crystal Edwards, Administrative Assistant: 414.443.8951, crystal.edwards@wlc.edu

STAY CONNECTED
- **Sick meals**: If your student is sick and can’t make it to the Courtyard Café, students or their RA can call in to order a meal for pickup. Contact Deanna Gitzlaff or Ryan Sexton.
- **COVID-19 meals**: Quarantine meals will be available if needed. Contact the Office of Residence Life for more information.
- **Read about us online**: Visit the Warrior Dining page at www.wlc.edu/food. Learn more about our dining options, meal plans, and get answers to a variety of FAQs.
- **myWLC**: Your student can access daily menus, special events, and management contacts at my.wlc.edu/ICS/Campus_Life/Warrior_Dining.jnz.
August 2021

Dear WLC Athletes and Parents:

We are extremely pleased to have your student athlete representing our college in their intercollegiate sport. It is our hope that they will achieve academic and athletic success while on our campus, using their God-given gifts to the best of their ability.

Unfortunately, injuries occur, and we attempt to provide our athletes with the very best care. Medical expenses may be incurred when the athlete is treated for injuries, whether locally or while traveling. When an injury occurs, our training staff is fully prepared to respond and refer to outside resources when appropriate. **ALL** WLC student athletes must carry personal health insurance in order to participate in intercollegiate sports, as mandated by the NCAA. The insurance must have a payable benefit of at least $90,000 and cover athletic related injuries. You will want to ensure that your policy meets these requirements. WLC will assume no responsibility for the payment of, or authorization to pay, medical expenses resulting from injuries that occur while participating in athletics. Should you not have adequate coverage, you will need to secure it before the beginning of your athletic season. Many options are available; a good resource can be found at www.ehealthinsurance.com.

At the time outside services are provided for an injury sustained during an athletic sanctioned event or practice, your student’s personal insurance card will be shared as their coverage. A copy of this card MUST be provided to the athletic department in advance of your student’s athletic season. The provider will submit their bill to your insurance for payment, and based on the coverage in force, will pay the claim accordingly. In some cases this will pay the entire balance; in other cases it will not.

WLC does have an Unpaid Medical Expense Reimbursement Program (“Program”) that can be utilized, upon request, to defray personal expense. Requests can be made for reimbursement for unpaid medical expenses related to athletic injuries that occur in season and which were documented by a WLC Certified Athletic Trainer. Expenses must be deemed payable under the athlete’s personal policy, be severe and not chronic in nature, and must be accompanied by an Explanation of Benefits (“EOB”) from the personal insurance carrier. Each student athlete is limited to a total reimbursement during the academic year of $1,000. It is the responsibility of the student athlete to make sure that claims are submitted appropriately to their insurance carrier and through the Program and that their medical bills are paid in full, whether through insurance, the Program or personal payment. Copies of the Claim Form for Unpaid Medical Expense Reimbursement Program and additional information can be found at wlc.sports.com/athletics/sportsmedicine/injuries.

If you have questions or concerns during the year, please do not hesitate to contact us. We look forward to competitive athletic contests and, should the need arise, to serving the medical needs of your student.

Sincerely,

Ed “Skip” Noon
Athletic Director